

IMPORTANT SAFETY NOTICE

Re: ***IMPORTANT SAFETY NOTICE – thyssenkrupp Access Corp. Home Elevator Safety Program***

You are receiving this **IMPORTANT SAFETY NOTICE** as a former dealer of thyssenkrupp Access Corp. or one of its related companies.

thyssenkrupp Access Corp. (“thyssenkrupp Access”) is attempting to contact every U.S. homeowner with an elevator produced by thyssenkrupp Access Manufacturing, LLC, thyssenkrupp Access Corp., Access Industries, or National Wheel-O-Vator (jointly “thyssenkrupp Access”). **We are asking for your help in contacting those owners to inform them of a potential hazard to children who may become entrapped between the hoistway door and car door or gate of a home elevator. We will arrange for a contractor to measure the Gap Spaces at each entrance of those home elevators, assess the need for Space Guards to reduce the potential for child entrapment, and, if needed, provide and install a free Space Guard for each entrance with an excessive Gap Space.**

This safety campaign supplements our previous “homeSAFE” campaign to address and call attention to this potential hazard. **Please read the following additional information and then reply as requested** and contact us if you have any questions about this safety campaign.

Background: Over the course of the last several years, thyssenkrupp Access has learned that many of its home elevators may have been installed in such a manner as to permit excessive clearances between hoistway doors and elevator car doors/gates. While the ASME A17.1 code has permitted maximum clearances of 5 inches in the past, serious concerns have been raised about the safety of this spacing. Over the last several years, thyssenkrupp Access has become aware of several incidents where children were or could have been seriously injured or killed in a thyssenkrupp Access home elevator due to the elevator being installed with excessive clearances between the hoistway door and elevator car door/gate (the “Gap Space”). While in each such instance the installation resulted in clearances greater than the 5 inches maximum allowable under A17.1 standards, thyssenkrupp Access is taking proactive steps to remedy elevator installations with a gap greater than 4 inches in an effort to minimize the risk of child injury or death.

From a safety perspective, a Gap Space greater than 4 inches between the interior of the hoistway door and the deepest part of the elevator car door or gate may create a serious risk of child entrapment and injury. While thyssenkrupp Access maintains that its home elevators incorporating the A17.1 standards and recommending compliance with the installation requirements were reasonably safe and in compliance with industry standards in place at the time they were designed and manufactured, thyssenkrupp Access is taking action to notify dealers and homeowners of the potential child entrapment risks associated with some installations of these elevators. In addition, thyssenkrupp Access is embarking on a Home Elevator Safety Program in an effort to perform the necessary in-home measurements to determine if elevators were installed with a Gap Space greater than 4 inches and, if so, by providing and installing **free** space guards.

As part of thyssenkrupp Access's Home Elevator Safety Program, we are putting together a database of all thyssenkrupp Access elevators that your company has supplied and/or installed, including elevators manufactured by thyssenkrupp Access Manufacturing, LLC, thyssenkrupp Access Corp., Access Industries, and National Wheel-O-Vator. This database will only be used to notify homeowners in writing of the potential risks and solutions available. In addition, we ask you to also reach out to the homeowners as indicated below.

In addition to our effort to compile this homeowner database (solely so we can contact elevator owners to advise them of the opportunity for a free inspection and free Space Guard installation if needed), we also ask you to contact those homeowners directly about this potential hazard and our Space Guard offer.

For this Home Elevator Safety Program, we are working with an Administrator who will serve as your point of contact for this program.

HERE IS WHAT WE NEED FROM YOU

FIRST: We are asking that you provide us with any documents or databases in your possession which would identify the address location of each thyssenkrupp Access elevator you have supplied and/or installed between 1996 and 2012. If this information is readily available in spreadsheet or other electronic format, a copy of the file can be emailed to info@homelevator-safety.com.

If this information is contained in paper form only, please fax copies of these records to 833-406-1838 or mail copies to:

thyssenkrupp Access Safety Program
c/o Administrator
P.O. Box 6454
Portland, OR 97228-6454

Your cooperation with this request is critical. Please note that your assistance will not only help protect children but may help to protect your company from future exposure to claims in the event another incident occurs. Your immediate attention to this request is therefore necessary. The information you provide will be used solely to implement and monitor the Home Elevator Safety Program.

SECOND: In addition to the homeowner information requested above, we ask that you ALSO directly notify all known homeowners for whom you have supplied and/or installed thyssenkrupp Access elevators by sending the attached notice from thyssenkrupp Access, alerting them to thyssenkrupp Access's Home Elevator Safety Program and our offer to evaluate their elevator entrances and, if appropriate, to supply and install Space Guards at no cost to those owners.

Attached to this letter is a letter from thyssenkrupp Access which we ask you to send to homeowners you have worked with, along with an information sheet that provides more information on thyssenkrupp Access's Home Elevator Safety program. Remember, sending the attached notice to homeowners may help protect children from injury and may also help protect you from liability. Please send a copy to us at info@homelevator-safety.com, or mail a copy to:

thyssenkrupp Access Safety Program
c/o Administrator
P.O. Box 6454
Portland, OR 97228-6454

If you have any questions or wish to obtain additional information about thyssenkrupp Access's Home Elevator Safety Program, please contact us at 800-285-9862 between 9am and 5pm Eastern or visit the thyssenkrupp Access Home Elevator Safety website at www.homelevator-safety.com. Thank you for your prompt attention to this matter. We are sure you share our interest in helping homeowners address this important safety issue.

Sincerely yours,

thyssenkrupp Access Corp.

Enclosures

Enclosure 1: Letter to Homeowners
Enclosure 2: Homeowner Fact Sheet