

IMPORTANT SAFETY NOTICE

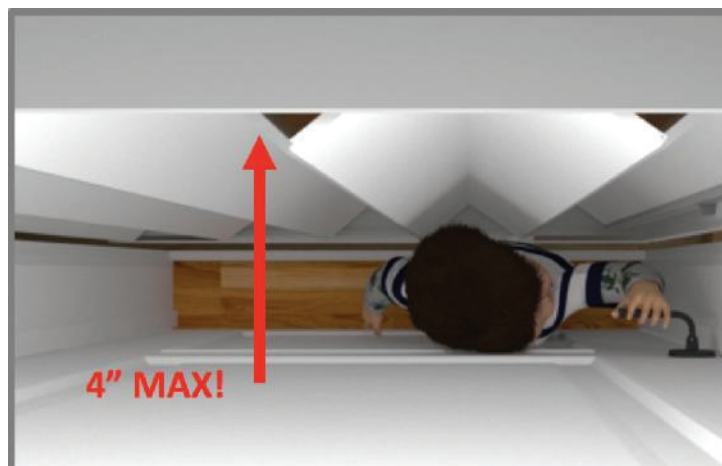
Re: **IMPORTANT SAFETY NOTICE – Home Elevator Safety Program**

Dear Homeowner,

You are receiving this **IMPORTANT SAFETY NOTICE** because we have reason to believe that your home is equipped with a home elevator manufactured by thyssenkrupp Access Manufacturing, LLC, thyssenkrupp Access Corp., Access Industries, or National Wheel-O-Vator (hereinafter “thyssenkrupp Access”). Over the course of the last several years, thyssenkrupp Access has learned that many home elevators may have been installed in such a manner as to permit excessive clearances between hoistway doors and elevator car doors or gates (the “Gap Space”). While industry standards at the time your elevator was installed permitted a maximum Gap Space of 5 inches, some installations did not meet that standard, and recent incidents have raised safety concerns for any elevator with a Gap Space greater than 4 inches.

**⚠ WARNING! ENTRAPMENT HAZARD
ELEVATORS INSTALLED WITH MORE THAN FOUR (4) INCHES OF “GAP SPACE” BETWEEN THE
HOISTWAY DOORS AND ELEVATOR CAR DOORS CAN POSE A
RISK OF SERIOUS INJURY OR DEATH TO CHILDREN.**

**BLOCK CHILDREN FROM ACCESSING ELEVATORS WITH EXCESSIVE GAP SPACE UNTIL YOU
ARE ABLE TO ARRANGE FOR INSTALLATION OF SPACE GUARDS OR OTHER MEASURES TO
REDUCE THE GAP SPACE.**



While thyssenkrupp Access maintains that its home elevators were reasonably safe and in compliance with all industry standards in place at the time they were designed and manufactured, thyssenkrupp Access has initiated a **Home Elevator Safety Program** to alert you of this potential installation danger and provide you with information about how to minimize or eliminate this risk. thyssenkrupp Access is offering to send a contractor to your home to perform measurements and determine if you qualify for the Home Elevator Safety Program. If so, thyssenkrupp Access will arrange for installation of elevator Space Guards free of charge (or, if you prefer, will ship Space Guards at no cost to you to install yourself) to reduce the Gap Space. Please review the attached Information Sheet, which provides information about steps you should take to check the safety of your home elevator installation.

Please note: We urge you to immediately contact us at 800-285-9862 between 9am and 5pm Eastern to arrange for a contractor to measure the gap between the hoistway doors and car doors and, if necessary, install one or more Space Guards at no cost to you. To qualify for the thyssenkrupp Access Home Elevator Safety Program, you must furnish proof that you have a thyssenkrupp Access elevator installed in your home. For more information, visit www.homelevator-safety.com.

thyssenkrupp Access is committed to your family's safety. If you have any questions or wish to obtain additional information about thyssenkrupp Access' Home Elevator Safety Program, please contact us at 800-285-9862 between 9am and 5pm Eastern or visit the thyssenkrupp Access Home Elevator Safety website at www.homelevator-safety.com. Thank you for your prompt attention to this matter.

Sincerely yours,
thyssenkrupp Access Corp.