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**IMPORTANT SAFETY INFORMATION
RECALL TO INSPECT HOME ELEVATORS**

NOTICE OF RECALL TO INSPECT HOME ELEVATORS

Dear Homeowner:

In cooperation with the U.S. Consumer Product Safety Commission (CPSC), thyssenkrupp Access Corp. (TKA), now known as TK Access Solutions Corp., is conducting a Recall to Inspect home elevators it manufactured between 1996 and 2012 to address a serious potential safety hazard. The Recall to Inspect involves the following model names: Chapparral, Destiny, LEV, LEV II, LEV II Builder, Rise, Volant, Windsor, Independence, and Flexi-Lift. Our records indicate that your home may have a TKA elevator.

Through this Recall to Inspect, TKA will offer homeowners free inspections and free space guards (including free installation). **Please visit www.homelevator-safety.com or contact us at 800-285-9862 between 9:00 a.m. and 5:00 p.m. Eastern Time or email us at info@homelevator-safety.com to register for this Recall to Inspect or to learn more.** TKA will also make inspection and installation instructions available to homeowners who may prefer to conduct the inspection and/or installation themselves or use their own contractor. Homeowners who elect self-inspection will still be eligible for TKA-contractor installation of required space guards, if preferred.

If a home elevator was installed with excessive space between the elevator car door or gate and the adjoining hoistway door, children can be entrapped and suffer serious injuries or death when the elevator is called to another floor. There have been three incidents involving these elevators, including a two-year-old child who died in 2017 and a 2010 incident that left a three-year-old child permanently disabled.

Thank you for your attention to this serious potential safety hazard. If you have already responded to a notice through our Home Elevator Safety Program and requested a measurement or installation visit, or have installed space guards, we will be in touch to advise if any further action is needed.

Best regards,
thyssenkrupp Access Corp.