

thyssenkrupp Access Corp.
P.O. Box 6454
Portland, OR 97228-6454

Email: info@homelevator-safety.com

**IMPORTANT SAFETY INFORMATION
RECALL TO INSPECT HOME ELEVATORS**

NOTICE OF RECALL TO INSPECT HOME ELEVATORS

Dear Homeowner:

Our records indicate that your home may have a home elevator manufactured by thyssenkrupp Access Corp. (TKA), now known as TK Access Solutions Corp., and that you have registered for the thyssenkrupp Access Corp. Home Elevator Safety Program. Thank you for your participation.

We are writing to let you know that, in cooperation with the U.S. Consumer Product Safety Commission (CPSC), TKA is now conducting a Recall to Inspect home elevators it manufactured between 1996 and 2012 to address a serious potential safety hazard. The Recall to Inspect involves the following model names: Chapparal, Destiny, LEV, LEV II, LEV II Builder, Rise, Volant, Windsor, Independence, and Flexi-Lift.

Through this Recall to Inspect, TKA will continue to offer homeowners free inspections and free space guards (including free installation). The website URL, toll-free number and program administrator have not changed, and you do not need to re-register to participate. TKA will also continue to make inspection and installation instructions available to homeowners who may prefer to conduct the inspection and/or installation themselves or use their own contractor. Homeowners who elect self-inspection will still be eligible for TKA-contractor installation of required space guards, if preferred. **Please visit www.homelevator-safety.com or contact us at 800-285-9862 between 9:00 a.m. and 5:00 p.m. Eastern Time or email us at info@homelevator-safety.com to learn more.**

Thank you for your attention to this serious potential safety hazard. If you have already requested a measurement or installation visit, or have installed space guards, we will be in touch to advise if any further action is needed.

Best regards,

thyssenkrupp Access Corp.