

**IMPORTANT SAFETY INFORMATION
RECALL TO INSPECT HOME ELEVATORS**

NOTICE OF RECALL TO INSPECT HOME ELEVATORS

Dear Trade Association:

In cooperation with the U.S. Consumer Product Safety Commission (CPSC), thyssenkrupp Access Corp. (TKA), now known as TK Access Solutions Corp., is conducting a Recall to Inspect home elevators it manufactured between 1996 and 2012 to address a serious potential safety hazard. The Recall to Inspect involves the following model names: Chapparral, Destiny, LEV, LEV II, LEV II Builder, Rise, Volant, Windsor, Independence, and Flexi-Lift. Details are available at www.homelevator-safety.com.

If a home elevator was installed with excessive space between the elevator car door or gate and the adjoining hoistway door, children can be entrapped and suffer serious injuries or death when the elevator is called to another floor. There have been three incidents involving TKA elevators, including a two-year-old child who died in 2017 and a 2010 incident that left a three-year-old child permanently disabled.

Through this Recall to Inspect, TKA will offer homeowners free inspections and free space guards (including free installation). TKA will also make inspection and installation instructions available to homeowners who may prefer to conduct the inspection and/or installation themselves or use their own contractor. Homeowners who elect self-inspection will still be eligible for TKA-contractor installation of required space guards, if preferred. Publishing the details of this recall on your website (and any other publication means that your trade association uses) will help get the word out to as many homeowners with home elevators as possible through your industry members.

Please visit www.homelevator-safety.com or contact us at 800-285-9862 between 9:00 a.m. and 5:00 p.m. Eastern Time or email us at info@homelevator-safety.com to learn more. You may also wish to consider outreach to your members to help spread this important safety message.

As a trade association in the residential elevator industry, we encourage you to urge all states and jurisdictions to adopt and enforce updated elevator safety standards when they are approved and to promote robust home elevator licensing and inspection procedures to promote enhanced safety in homes with elevators.

Thank you for your attention to this serious potential safety hazard.

Best regards,

thyssenkrupp Access Corp.